

User Guide for the Red Web Phone Tracker for Blackberry Devices

Installing the Software

You will be either emailed, sent via SMS or navigate to the following link;

<http://tracking.redwebsecurity.com/redwebtracker.jad>

(currently <http://sms1.redtechservers.com/bbtracker/redwebtracker.jad>)

When you click on the link you will be presented with the following screens;



Tick the box to 'Set application permissions' then highlight the 'Download' button and proceed. You will be informed the application is requesting to change permissions, click 'View'.

On the permissions screen click the 'Connections, Interactions and User data' items and change all to 'Allow'.

Click the return button and save the changes made. The application should now download and install, if successful a box will open and inform you, now click 'Ok'.

Perform this process on both the links. **NOTE:** the download is case sensitive.

Operation

From the desktop (or downloads) navigate to the 'Red Web Phone Tracker' icon and click on it.

The application will open and immediately try and get a GPS fix, to help this process go outside or place the Blackberry near a window with a good view of open sky.



Once you have a GPS fix you will see the 'Latitude and Longitude' update on the screen.

You will also note a "Tracking" or "Not Tracking". There may be a situation where you require a very quick position reported so the application keeps updating you current GPS fix. But the devices only reports to the tracking server when you chose "Start Updating".



If you press the menu key you will be offered 8 options;

1. **Panic Alert** – This puts the device into panic mode and will continue to send the panic alert to the tracking panel until the application is restarted.
2. **Minimize** – this allows the application to run in the background as a service and you can use the Blackberry as normal. **NOTE:** press menu button and use 'switch application' option to return to application – this operation can also be done by pressing the hang up button (red phone)
3. **Start Updating** – allows the application to send your current positional information via GPRS to the tracking server
4. **Stop Updating** – stops the application from sending any positional information to the tracking interface but keeps the GPS connected to enable a very quick change to 'tracking enabled'
5. **5 Min Interval** – This sets the tracking to report every 5 minutes.
6. **1 Min Interval** – This sets the tracking report every minute.
7. **Send Test Message** – This sends a test message to the server to check the connection is ok.
8. **Close** – shuts the application down completely. This will conserve battery life and processor use of the Blackberry.

Tracking Interface

To view your Blackberry, please navigate to <http://tracking.redwebsecurity.com> and logon with User and Password details you have been provided with.

FAX/Email Setup Form

FAX No: 0871 508 1229

FAO: Alex Shaw

Details:

Name: _____

Address: _____

Phone No: _____

Email: _____

Preferred Login Details:

Username: _____

Password: _____

Blackberry Device Details:

Phone No: _____

IMEI: _____

Please fill in this form and fax it to the above number or email it to alex.shaw@redwebsecurity.com